

ADD A RESIDENT INSTRUCTIONS

Thank you for contacting us regarding adding a person to the lease agreement. The following steps must be completed before allowing another person to move in.

- 1. The applicant must complete an application. The application is available on our website:
 - Application Link: https://crmproperties.rentvine.com/public/apply
 - There is a \$50.00 application fee. (A \$10.00 service fee will be applied bringing the total cost of the application to \$60.00 The entire \$60.00 fee is non-refundable)
 - The application process typically takes 3-4 business days to process
- 2. Once the applicant has been approved, you and the applicant will receive the addendum adding the applicant to the lease agreement.
- 3. The addendum will be emailed to all residents currently on the lease and the applicant being added.
- 4. There is a lease processing fee of \$75.00 that will be applied to your account and must be paid with or prior to the next months' rent payment.
- 5. The new resident will receive an email to set up their resident and maintenance portal.
- 6. If the applicant is denied, they will not be allowed to reside at the property.

Any questions regarding the process should be entered into a resident conversation on your account & your Resident Services Coordinator will contact you within one business day.

REMOVAL OF A RESIDENT FROM LEASE INSTRUCTIONS

Thank you for contacting us regarding removing a resident from the lease agreement. The following steps must be completed before we will remove the resident from the lease:

- 7. The remaining occupant(s) must provide CRM Properties with the last 60 days of pay stubs. The remaining resident(s) must prove adequate income that meets our income requirements to lease a property.
- 8. If the remaining resident(s) are approved, a \$75.00 lease processing fee must be paid before the resident(s) will be removed from their lease obligations.
- 9. All residents including the resident being removed must sign a lease amendment removing the resident.
- 10. The lease amendment will be emailed through DocuSign for an electronic signature.

The resident will not be removed from their lease obligations until:

- The remaining resident financially qualifies to lease the property.
- All parties have signed the amendment.
- The \$75.00 leasing processing fee has been paid.

Any questions regarding the removal process should be entered into a resident conversation on your account & your Resident Services Coordinator will contact you within one business day.